

PUBLIC INFORMATION NOTICE

THU 28 AUGUST

AARONROWE

GATES: 16:00 | SHOW STARTS: 17:00 PLEASE NOTE ALL TIMES ARE SUBJECT TO CHANGE

FRI 29 AUGUST tontaines DEAD DADS CLUB

GATES: 17:00 | SHOW STARTS: 18:00 PLEASE NOTE ALL TIMES ARE SUBJECT TO CHANGE

THINGS TO KNOW

- IMPORTANT: STRICTLY NO EARLY OUEUING OR OVERNIGHT CAMPING PERMITTED. If patrons do turn up early, security and the PSNI will be on patrol in advance and will turn away anyone arriving early at the venue. Queuing around the venue causes disruption and we appeal to patrons to heed this advice and respect the local community.
- This event will take place rain, hail or shine. Please check the weather forecast and dress accordingly for the weather – think wellies, boots or runners, layers, raincoats/ponchos and suncream but remember no umbrellas.
- Strict security checks will be in operation. Everyone will be subject to a search permissible under law, per Purchase Policy. It is a condition to entry, to protect everyone's safety. Additional searches may take place once inside the venue. Patrons are advised to allow sufficient time to travel to the event and pass through security checks.
- Patrons are especially advised not to bring large bags/ backpacks bigger than A4 as they may experience delays or be refused entry. There will be no storage facilities on-site. Any items left at entrances/in surrounding areas will be removed and disposed of accordingly.
- Signs/flags bigger than A3, flag poles, flares, glass or cans, umbrellas, alcohol, garden furniture, selfie sticks, professional cameras and audio recording equipment will not be permitted inside the event site. See the full list of prohibited items on Prohibited Items | MCD.ie.
- Due to safety considerations camping chairs/ collapsible chairs will not be permitted inside the event site. Please do not bring these items as the security personnel will refuse you access.
- Please follow the advice and instructions of the stewards and the PSNI, and any advice and instructions conveyed by the PA system. The advice and instructions will be issued for your safety.
- There are no re-admissions to the concert. If you leave, there is no re-entry.
- The Promoter reserves the right to refuse admission without refund to anyone who fails to comply with these T&Cs, as agreed by customer and per Ticketmaster Purchase Policy.
- Don't rush to the exits after the concert. Trains and buses will continue to operate for at least half an hour after the end of the show. the site on Boucher Road.

TRANSPORT

Plan and book your return travel arrangements in advance, Strict age policy will be in place. The promoter allowing at least an extra 2 hours travel time to and from the venue. As traffic delays are inevitable you are strongly encouraged to walk and use public transport. Promoters do not operate transport to/from the venue, this is a matter for customers to arrange in advance

For further travel information, please visit *Translink*.

BY RAIL: You can purchase tickets and check train schedules on the *Translink website*. We recommend pre-booking in advance.

- Enhanced train services to Balmoral Halt (approx. 1 km from event site) from Grand Central Station, Belfast.
- Grand Central Station connects with all other lines in Northern Ireland
- Post-concert trains will run from Balmoral Halt to Grand Central Station and Lisburn.
- · Connecting trains on other lines will also run after the concerts.
- · Note Adelaide Halt will not be available on the days of the Vital Concerts.

BY BUS:

- Enhanced Metro service from Belfast City Centre via Lisburn Road.
- Passengers should get off at Balmoral (approx. 1 km from event site) and walk via Stockman's Lane and Boucher Road.
- Return Metro buses will depart from opposite the King's Hall on Lisburn Road to the City Centre after the concert

BY COACH: Special event bus running from Foyle St, Derry-Londonderry. Bookings must be made here in advance.

BY CAR: Please use public transport. NO parking at venue - use city centre car parks.

BY TAXI: Taxi pick ups after the concerts should be arranged for locations well away from the event site.

APPROACH ROUTE

There will be one main entry to the Vital concerts. Patrons should approach the event site via **Stockman's Lane**. Please see map to the right.

TICKET COLLECTIONS

Ticketmaster box offices will be located at the entrance to

AGE POLICY

reserves the right to refuse admission without refund to anyone who fails to comply.

- SAM FENDER: Recommended over 16's. Up to two under-16s can go to the Sam Fender concert as long as they're accompanied by a parent or guardian 25+.
- FONTAINES D.C: strictly over 16's. ID **required.** Strict age monitoring will be in place. Under 16's will be refused entry without refund.

ACCESSIBILITY

MCD cannot amend or move any ticket bookings, but if you are attending on general admission tickets and would benefit from an accessible accommodation, you can request it here, subject to availability: Outdoor Accessibility Requests | MCD.ie. Please note, all forms close 5 days out from event date.

Accessible ticket holders do not need to contact us. They will be contacted directly two weeks out from show. All accessible parking must be arranged in advance and a dedicated MCD event pass will be required.



BOUCHER ROAD IS IN A RESIDENTIAL AREA, WE WOULD APPEAL TO ALL PATRONS TO RESPECT THE LOCAL COMMUNITY BY NOT LITTERING, NOT ENGAGING IN ANTI-SOCIAL BEHAVIOUR AND BY NOT PARKING ILLEGALLY. PLEASE RESPECT THE NEIGHBOURS. THANK YOU FOR YOUR SUPPORT AND ENJOY THE CONCERT.











