

### THIS IS AN OUTDOOR STANDING EVENT. PLEASE DRESS APPROPRIATELY FOR IRISH WEATHER AND CHECK WEATHER PRIOR TO ARRIVAL.

- Charge your phone and bring battery packs with you you'll need battery to access your tickets!
- Stay hydrated/don't forget to eat it's a long day.
- No big bulky bags A4 size or smaller only.
- There will be no storage facilities on site. Don't buy tickets from untrustworthy sources – official
- resale is available viaa www.ticketmaster.ie. Marlay Park is a residential area. Respect the property &
- privacy of residents and have consideration for locals.

## THERE IS NO RE-ADMISSION TO THIS EVENT ONCE YOUR TICKET HAS BEEN SCANNED FOR ENTRY ON THE DAY.



### MAKE SURE YOU DOWNLOAD YOUR TICKET BEFORE **ARRIVING ON SITE.**

- Download the Ticketmaster app from the App Store or Google Play Store.
- Sign in to your account using the email used at purchase then tap on 'My Events' to locate your order.
- Select the concert name to view your tickets.

#### Please be aware, screenshots of tickets will not be accepted. Ticketmaster have a secure system which includes moving barcodes to reduce ticket touting. Please use the Ticketmaster 'transfer' option if you are arriving separately to your group. The ticket transfer window typically opens 2 weeks before the event takes place.

Ticketmaster box offices and guestlist facilities are located at the Grange Road and College Road entrances.

The Promoter reserves the right to refuse admission or evict without refund anyone who fails to comply with the Event Terms and Conditions of Entry. For full Ticketing T&C's please visit Terms & Conditions.

# FOR YOUR SAFETY & ENJOYMENT

- An Garda Síochána will have a presence at all event entrances and throughout the site.
- Event security will operate ticket checks. Everyone entering will be subject to a search permissible under law as a condition of ticket purchase. Additional security checks may take place once inside the venue.
- Please allow plenty of time for concert entry procedures, ticket checks and searches.
- An Garda Síochána will operate a ZERO tolerance policy on anti-social behaviour, such as on-street drinking, urinating etc.
- · Familiarise yourself with the location of exit gates, emergency exits, first aid posts and water points on arrival.
- · Anyone found to be intoxicated will be refused entry or removed from the site without a refund.
- NO ALCOHOL or DRINKS are permitted to be brought into the venue with the exception of water and soft drinks in sealed plastic bottles up to 500ml. Empty plastic reusable bottles are permitted into the venue. There are several drinking water points throughout the concert site.
- There may be strobe lighting, lasers and pyrotechnics used at these events.
- Please move slowly and quietly when exiting the concert site, cooperate with Staff and An Garda Síochána and follow any loudspeaker announcements.

LICENCE GRANTED

# WE URGE ALL CONCERT-GOERS TO SHOW CONSIDERATION FOR THE LOCAL COMMUNITY BY NOT LITTERING, ENGAGING IN ANTI-SOCIAL BEHAVIOUR, OR PARKING ILLEGALLY. THESE ACTIONS WILL NOT BE TOLERATED. THANK YOU FOR YOUR COOPERATION AND ENJOY THE SHOWS!

### THE FOLLOWING ITEMS ARE PROHIBITED

Bags larger than A4, chairs of any kind, animals (other than registered working dogs), glass & cans, umbrellas, selfie sticks, alcohol or illegal substances, drones, flares, fireworks, laser pens, aerosol, megaphones, air horns, professional cameras and audio recording equipment or any item that could be a weapon or pose a hazard.

ONGITUDE

5 & 6 JULY 2025 MARLAY PARK

**PUBLIC INFORMATION NOTICE GATES: 13:30PM** 

See the full list of prohibited items at <u>Prohibited Items</u> <u>MCD.ie</u>. It is your responsibility to familiarise yourself with that you can and can't bring. Any confiscated items will be disposed of. Non-surrender may lead to refusal/removal from site.

## NEED HELP ON THE DAY?

Look out for our offsite stewarding volunteers in the areas surrounding Marlay Park. They will be wearing a **Pink Hi-Vis** and will be able to guide you the concert entrances.

### **CHARITIES & ORGANISATIONS**

- Safe Gigs Ireland will be on site to promote a safer, more inclusive environment for all attendees. ISPCC will be on site with child registration forms for
- ISPCC will be on site with child registration forms for parents and guardians to complete in case a child becomes separated during the event. Women's Aid is the national domestic violence service in Ireland. They will be running the #TooIntoYou campaign, to teach young people, in particular young women, about intimate relationship abuse. See Change/Shine will be present to campaign for an open and positive attitude towards mental health.
- **TRANSPORT**

Plan and book your return travel arrangements in advance allowing at least an extra 3hrs travel time to/from the venue. As traffic and parking delays are inevitable you are encouraged to walk, cycle, use event bus services. Promoters do not operate transport to/from venue, this is matter for you to arrange in advance. Information about all types of transport can be found via the Longitude Website



Under 16's MUST be accompanied at all times by a Parent/ Guardian over 25, who take full responsibility and remain with them throughout the event. Strict age monitoring in place. Unaccompanied under 16's will be refused entry without refund. Recommended: no under 5s. All attendees must have a ticket.

There is a strict Challenge 21 policy on site and only a passport, driving licence, or Garda age card will be accepted for the purchase of alcohol and tobacco products.



Accessible ticketholders do not need to contact us. They are contacted directly regarding accessible parking and our accessible facilities onsite.

We cannot amend, remove or move any ticket bookings, but if you are attending on general admission tickets and would benefit from Accessible facilities, please fill out this form, Longitude Access Enquiries Form. All forms close 5 days out from the event date.

If you need further assistance, please contact the Access team accessireland@festivalrepublic.com. For Accessible ticket queries please contact www.ticketmaster.ie



All venue bars will be cashless. You can use debit/credit cards or apps on your phone, such as Google Pay and Apple Pay. Food vendors will take cash and card payments.

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